## Executive Summary & Take Away Points: The Importance of Managerial Leadership in the 21st Century

1. Why is it important to have management and leadership skills?

Effective leadership skills. Having the technical skills to get the job done isn't enough to be an effective leader.

When a manager lacks the important people management skills, a team may suffer low morale and a lack of motivation. Managing a team is more than performance reviews and being people managers.

2. What is the role of management and leadership in the 21st century?

**Leaders focus on roles, while managers focus on functions**. Leaders pull employees to achieve organizational goals and objectives, while managers push employees to achieve them.

Leaders influence, inspire and drive people, while managers make sure the dayto-day activities are executed effectively.

3. What are the managerial skills in the 21st century?

## These skills include:

- Communication and interpersonal skills.
- An ethical or spiritual orientation.
- The ability to manage change.
- The ability to motivate.
- Analytic and problem solving skills.
- Being a strategic/visionary manager.
- 4. Why is leadership so important in the 21st century?

As every role in businesses undertakes rapid change, leadership development is key to ensure that leaders are ensuring that employees are working to the best of their ability and growing within the business if this is prioritised for the get-go, then a leader can thrive in a disruptive age.